



Dear Sir or Madam:

AC Martin recently utilized CSS for our quality assurance and peer review process. We are delighted to report that we were very impressed with their overall performance and we intend to use them again for this type of work.

AC Martin utilized CSS for our quality control and peer review process for two reasons.

The first reason is that AC Martin believes in delivering the highest quality service and the highest quality documents to every client and every project. We typically either provide an internal quality control/peer review process or employ a consultant (such as CSS) for these processes. Due to project scheduling, we were unable to provide these quality control processes internally and CSS was available to assist us.

The second reason we utilized CSS is based upon good business practice. With ever increasing costs of construction administration and E & O insurance premiums, architects, including AC Martin, realize that having a thorough quality control/peer review process prior to bidding yields a substantial savings of time and money during construction by avoiding questions, changes, change orders and delays.

In summary, we were pleased that CSS was available to assist us in these quality control processes. Their depth of resources and detailed review provided our project team with invaluable information in completing the drawings and specifications.

CSS has our strongest recommendation and we believe that their services would provide substantial value to any architectural firm, construction management firm and ultimately to any client.

Sincerely,



Leonard Marvín AIA, CSI, CCCA  
Director of Construction  
Manager of Quality Control

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